

# DevOps the Atlassian Way

ROGER BARNES | PRODUCT MANAGER | ATLASSIAN | @MINDSOCKET

## XAtlassian Summit





State of software

Steps to DevOps

DevOps behind the firewall

Q&A

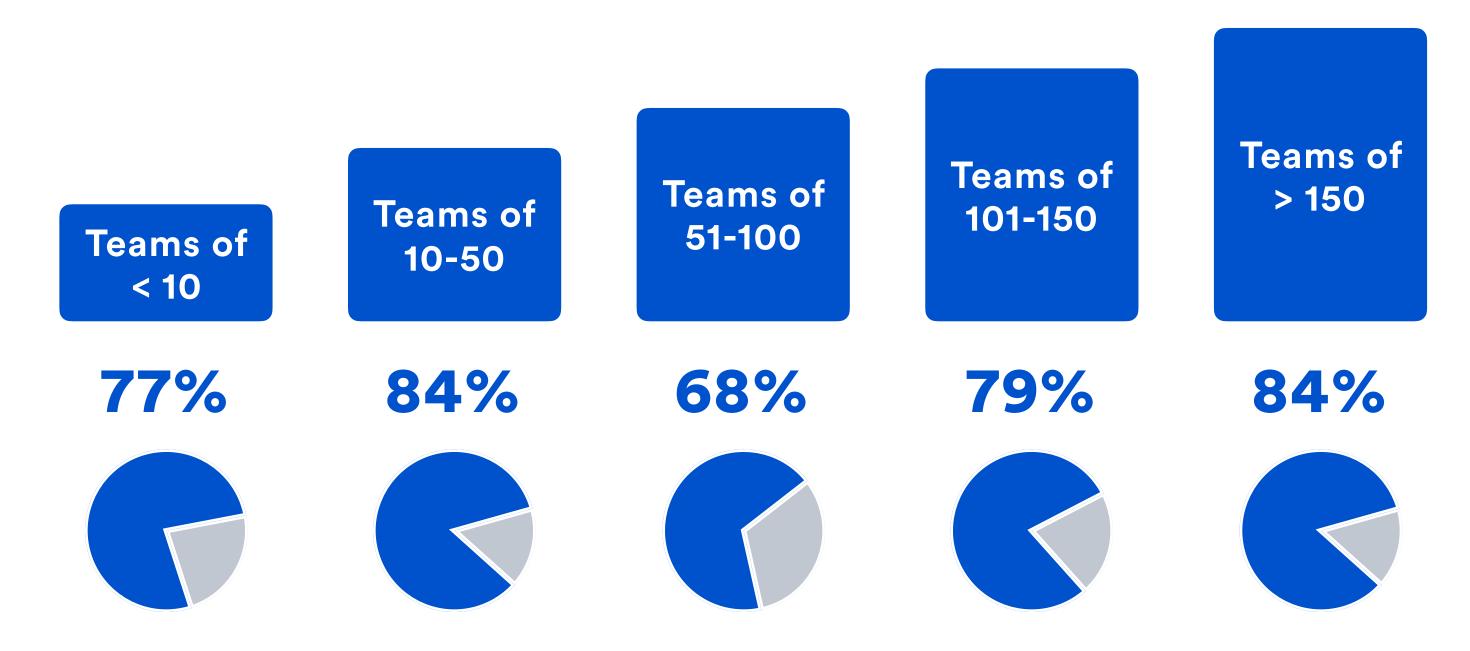
# Software is programming the world.



software



# Agile & Git



https://www.atlassian.com/blog/software-teams/software-development-trends-2016

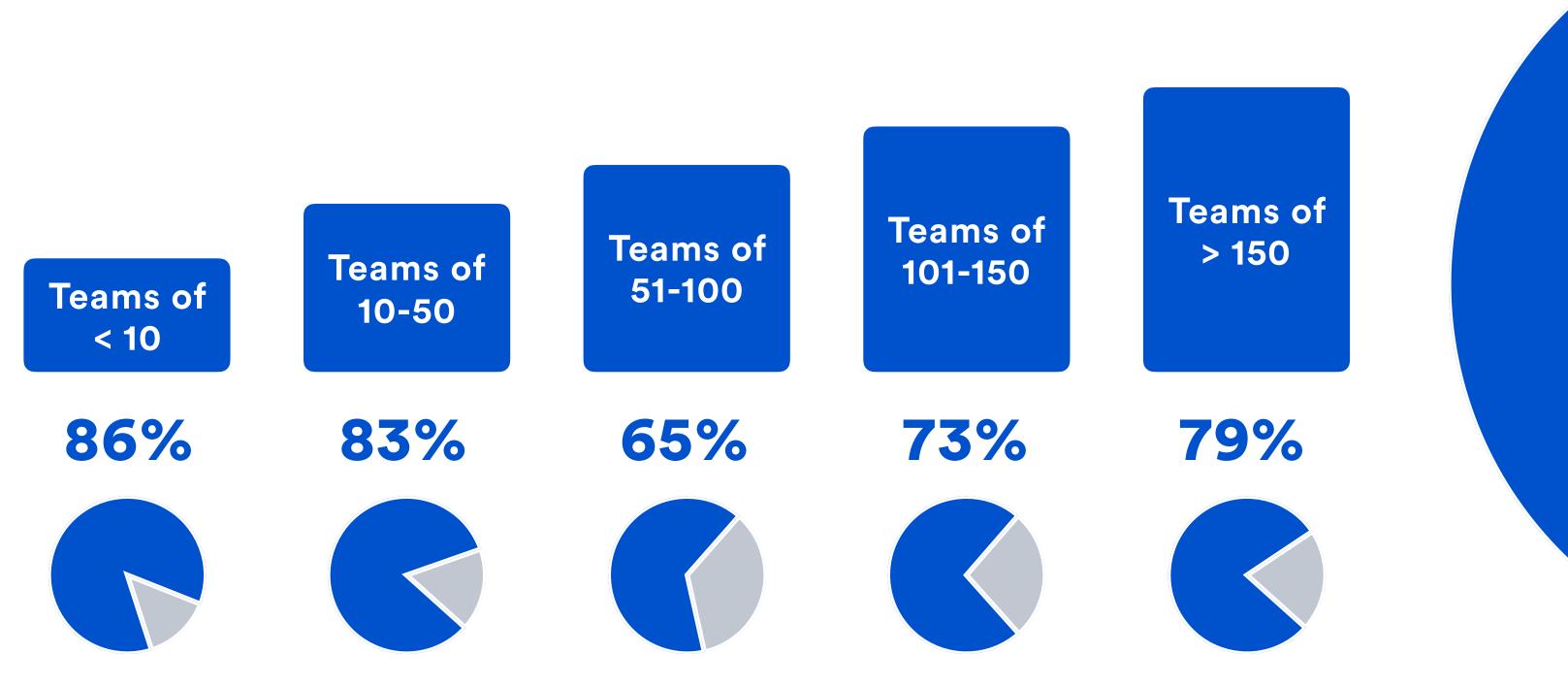
overall 770/0 report using

AGILE





# Agile & Git



https://www.atlassian.com/blog/software-teams/software-development-trends-2016

# overall 78%

GIT



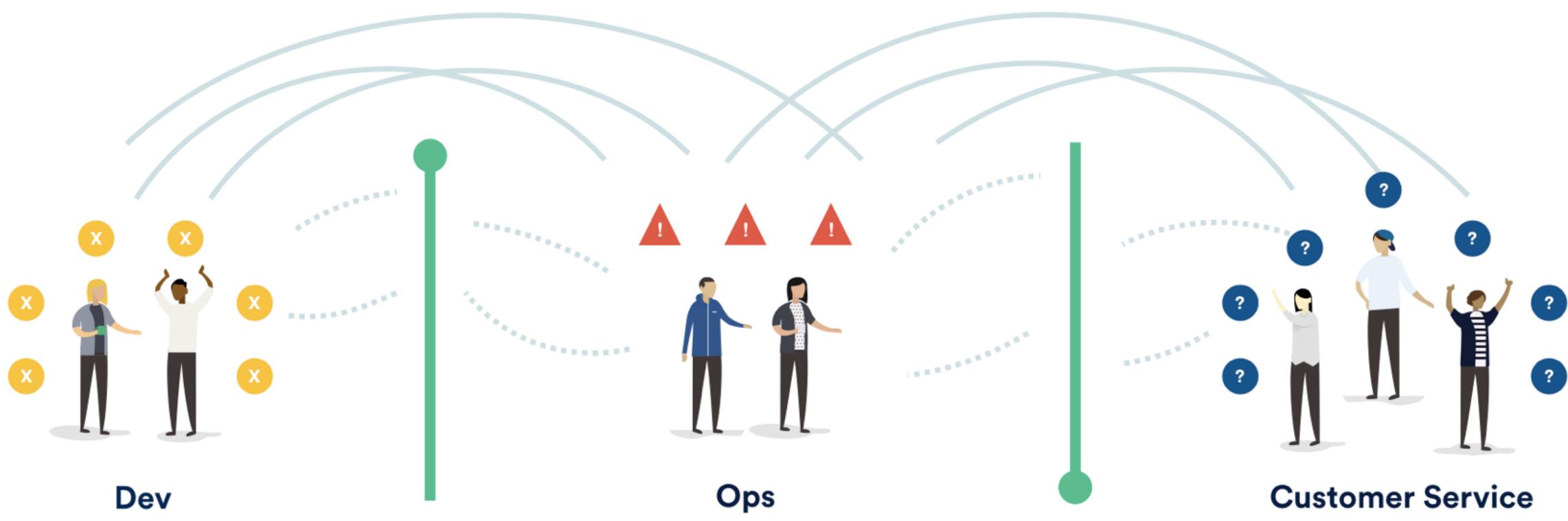


## Do incident response times often exceed SLAs?

## Is infrastructure always on fire?

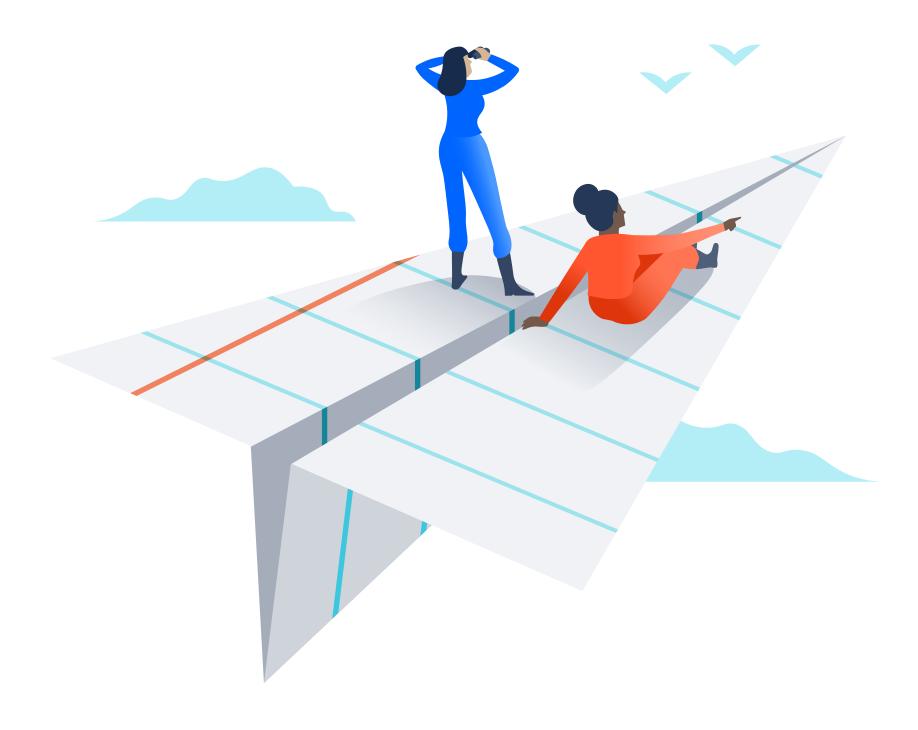
- Is there friction between development and operations teams?
- Are releases slipping?



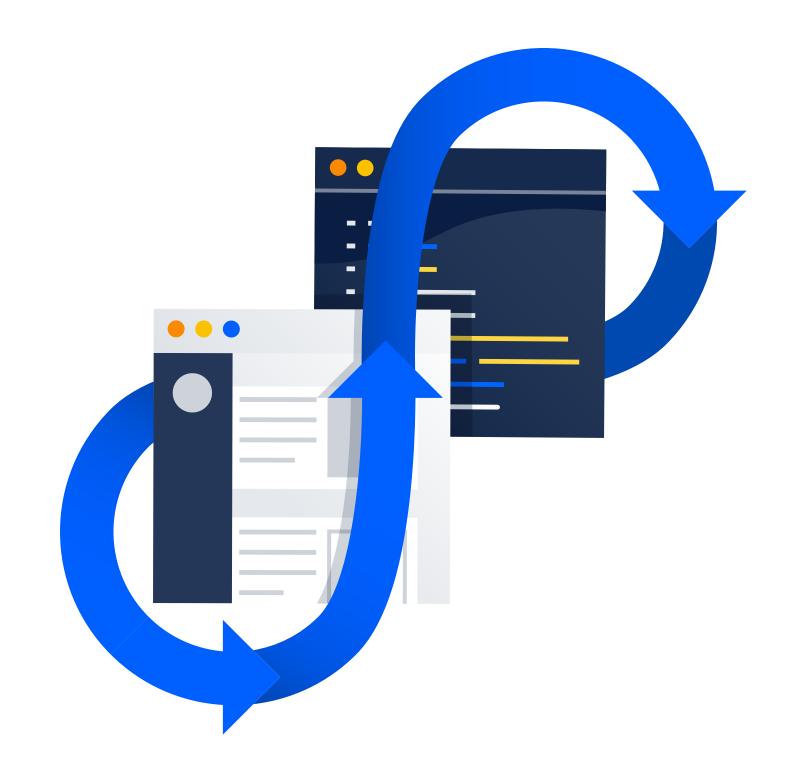


## Silos are still forming





# What's next after Agile?



## DevOps

A culture where dev and ops collaborate to build a faster, more reliable release pipeline.



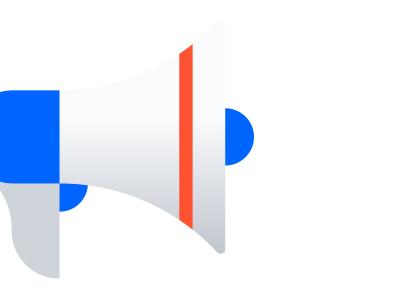


## **Work flow**

Visibility across groups



## **Rule of Three**



## Amplify feedback

Swarming on incidents



## Continuous Experimentation

Culture of learning



# DevOps is everyone's job

## High Performing Teams and DevOps

### 22%

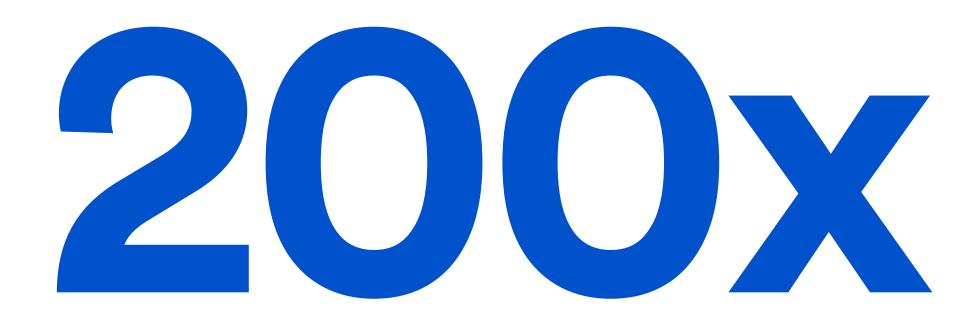
less time on unplanned work.

### **24**x

faster recoveries from failures.

**3x** lower change failure rate. **2,555x** shorter lead times.

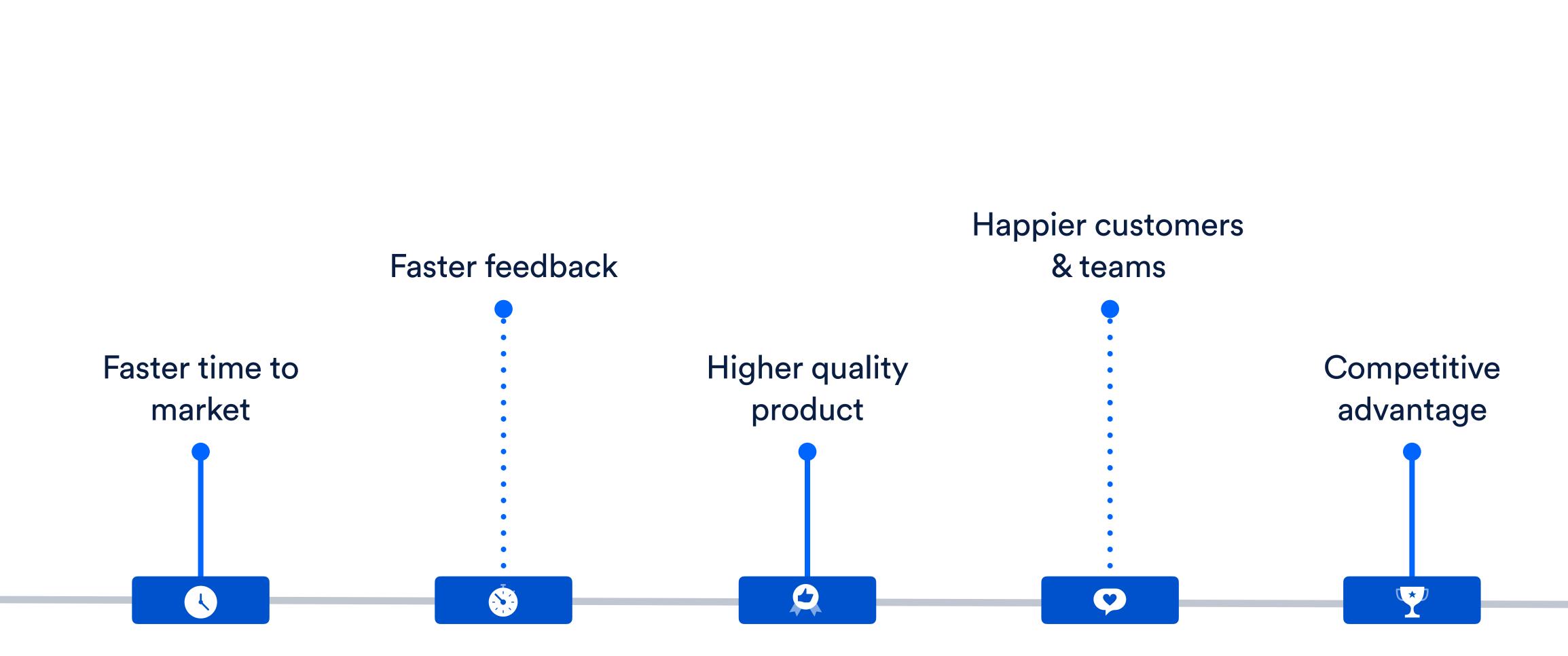
**puppet** State of DevOps Report (2016)



more frequent deployments



## **DEVOPS VALUE CHAIN**







State of software

Steps to DevOps

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Q&A

### **ATLASSIAN FOR DEVELOPERS**

# Atlassian is the cuture and collaboration layer of DevOps.

### **STEPS TO DEVOPS**





## Culture

1

## **Practices**

### 2



## Tools

### 3

## **STEPS TO DEVOPS**



## Tools

### 3

## Building a culture of collaboration

## CO Shared responsibility

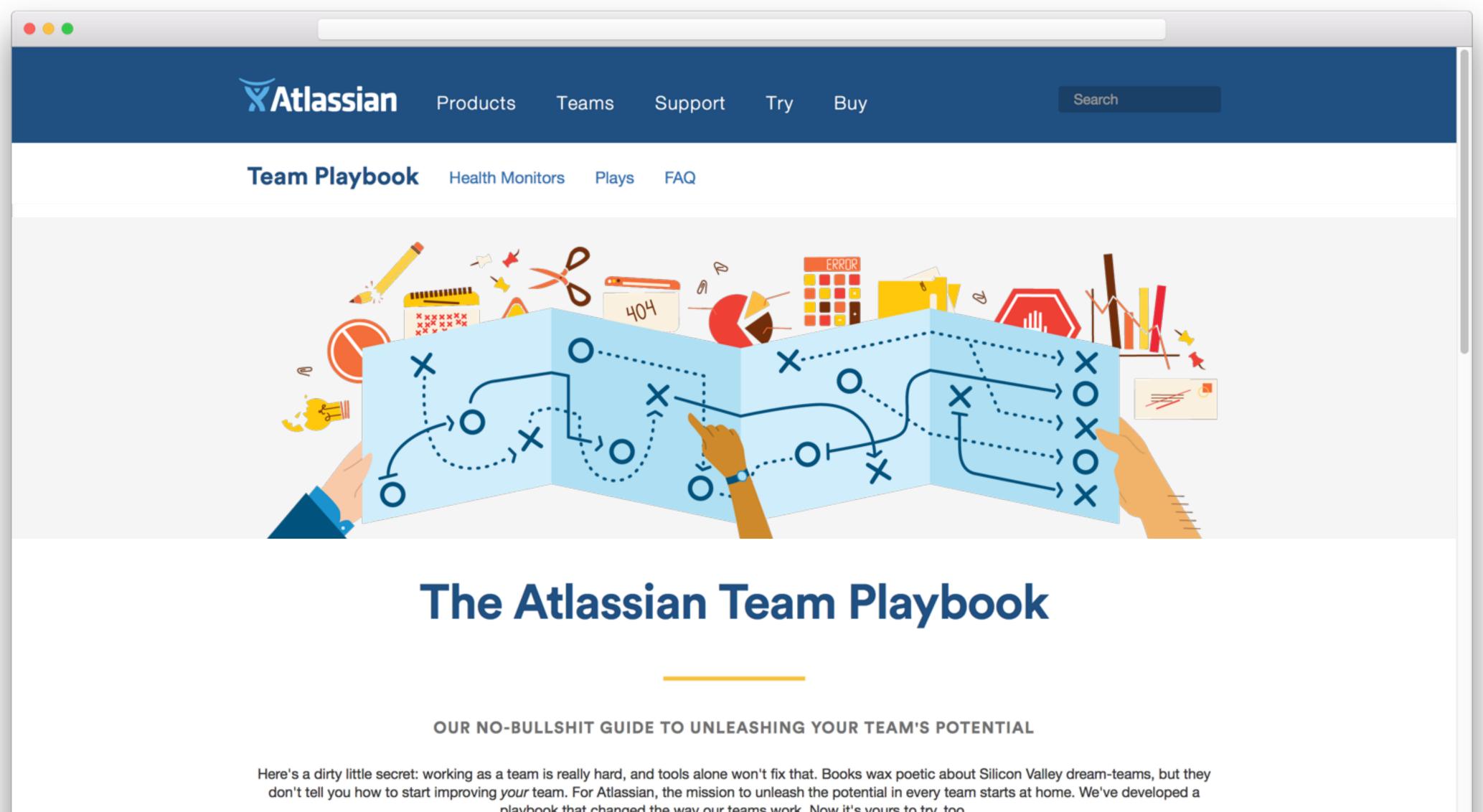
Everyone shares in wins & failures

+ Encourage transparency Information is readily available Cross pollination of teams Build empathy & understanding



Teams talk to one another

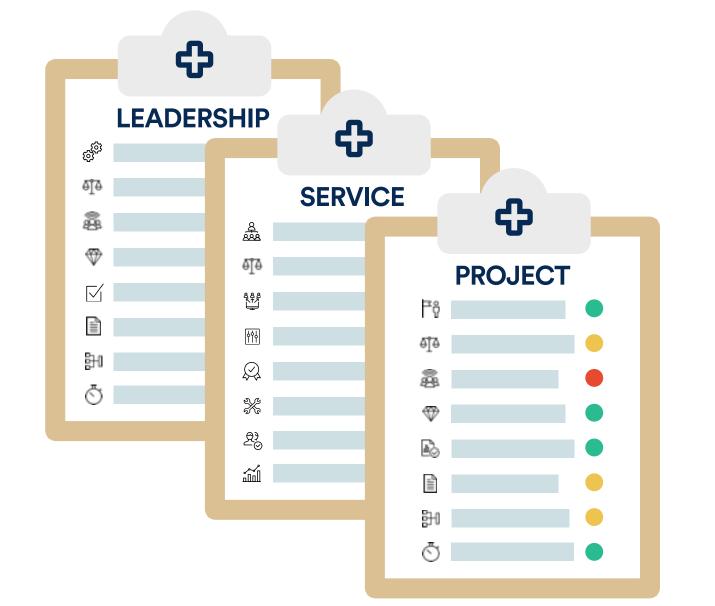
## www.atlassian.com/devops

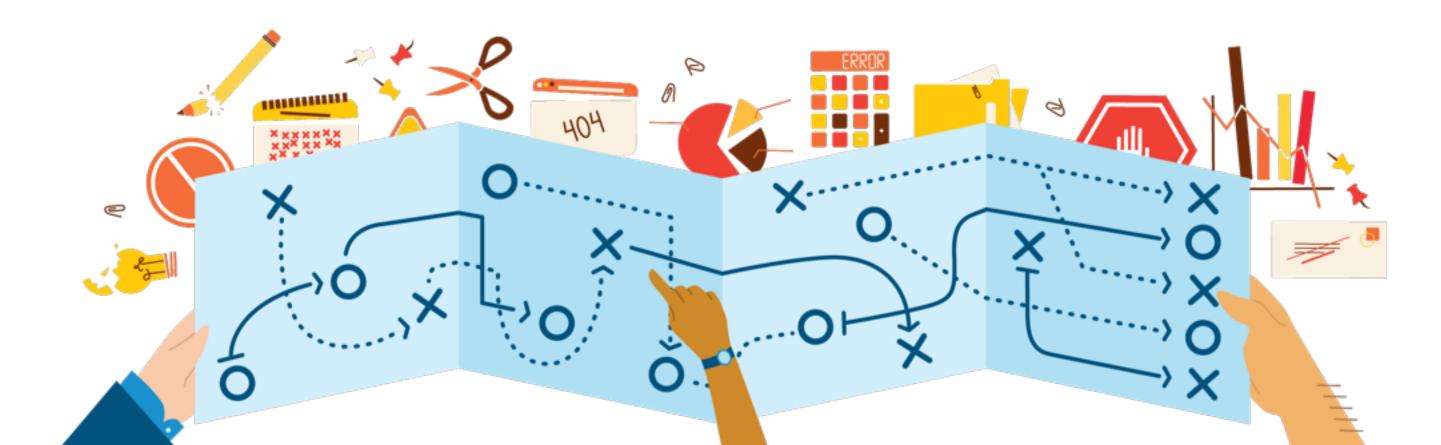


This ain't your CEO's ivory-tower management book. It's by teams, for teams. You'll find step-by-step guides for tracking your team's health, and plays that build your Get \$#!⊤ Done™ muscle. Start with a Health Monitor workshop to get a reading on your vital signs, or just dive straight into the plays.

playbook that changed the way our teams work. Now it's yours to try, too.

## **TEAM HEALTH MONITORS**



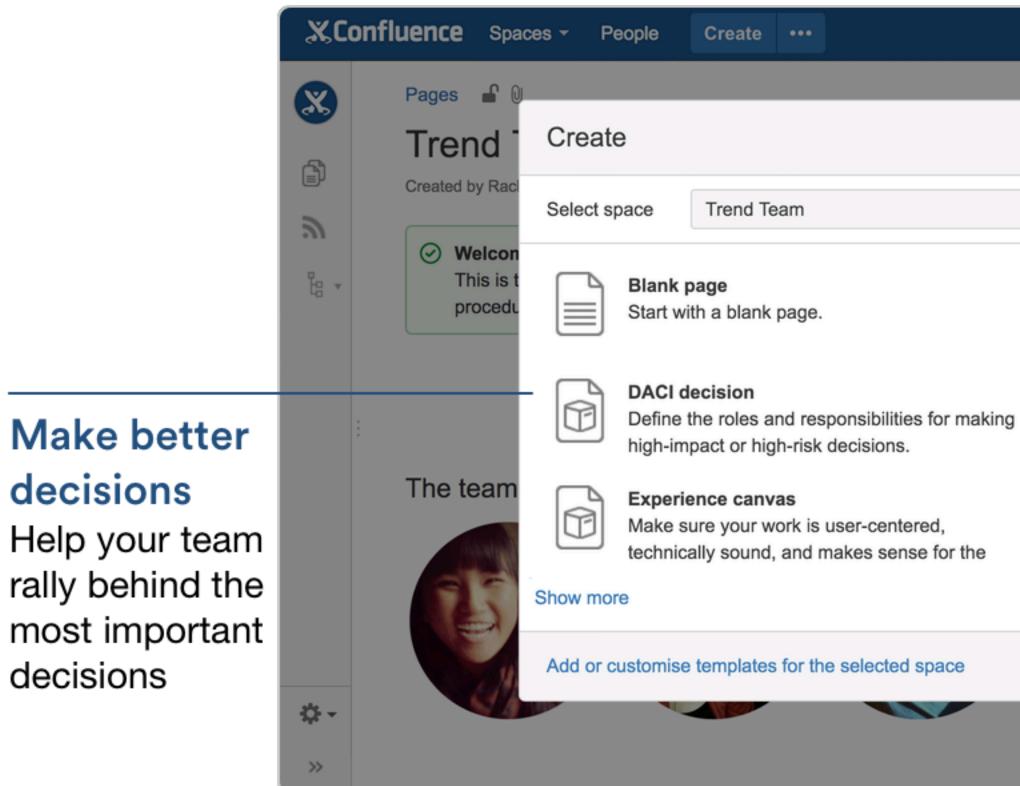




**TEAM PLAYS** 



## Playbook blueprints in Confluence Server 6.1



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g	<b>"</b>	Blog post Share news and announcements with your team.		ess	es and			
	F	Health monitor Keep track of your project or team's health.		I				Stay on track
	F	Project poster Understand what problem you're solving and why you're solving it.						Check the health of your team or project
		Next	Close					

## **STEPS TO DEVOPS**

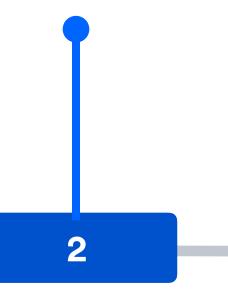




## Culture

1

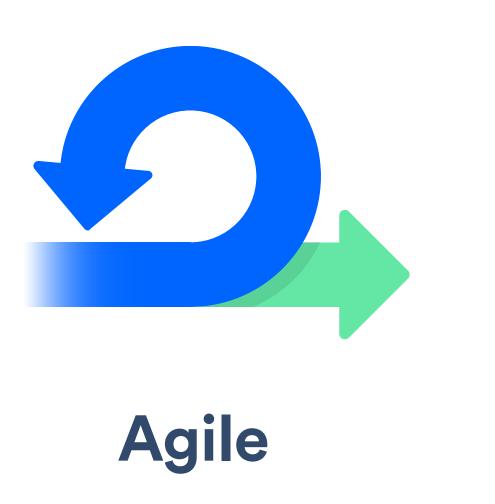
## **Practices**





### Tools

### 3











Aids in culture shift

Quick reaction to change

atlassian.com/agile





The Agile Developer

Branching for agile teams

Secrets to agile estimation

Agile testing like a boss

scrum

## The Agile Coach

Our no-nonsense guide to agile development

## What is Agile?

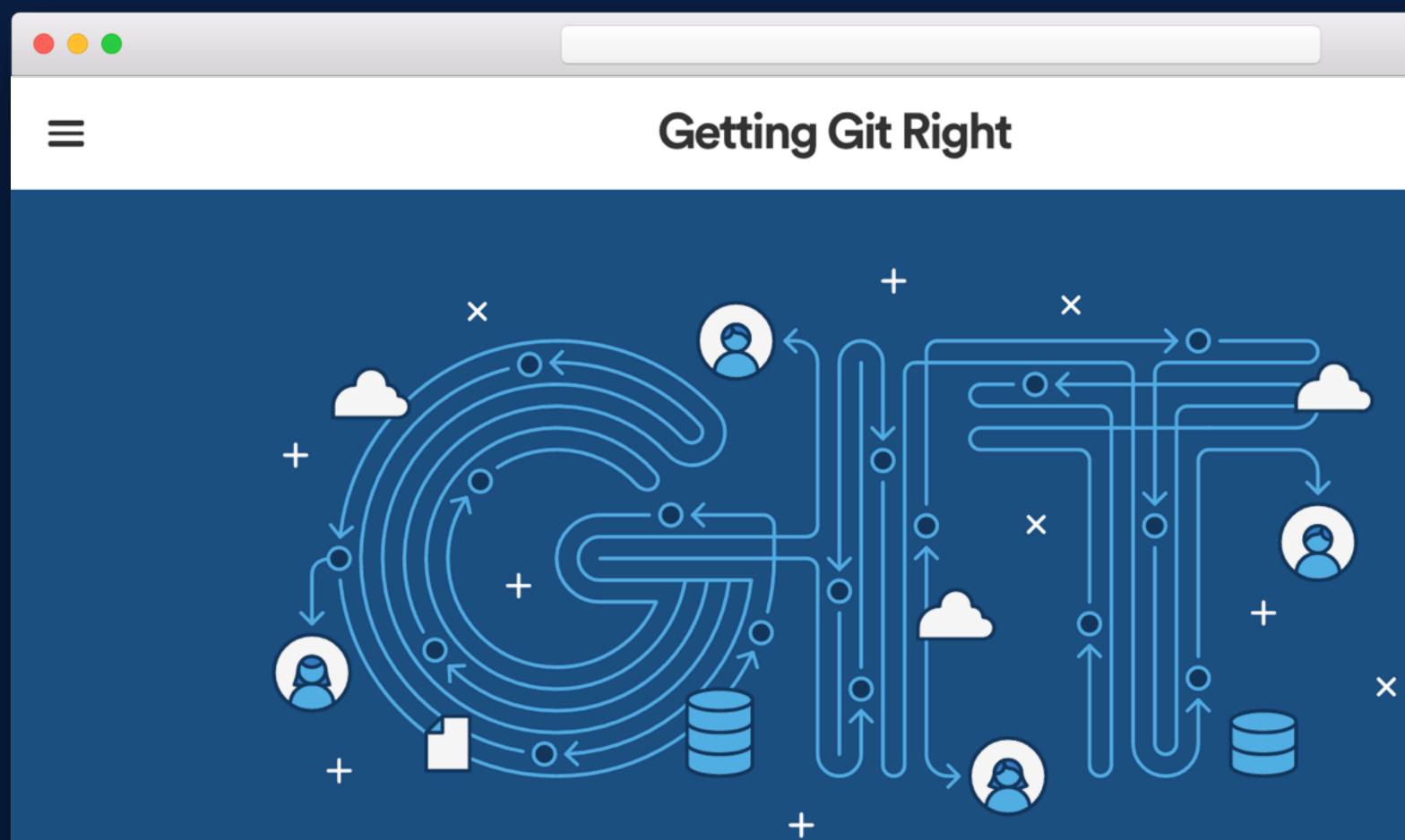




**Quick iterations** 

**Branching** & merging

atlassian.com/git



Getting Git right, with tutorials, news and tips.

 $\downarrow$ 





Fast feedback

Automation

atlassian.com/ continuous-delivery



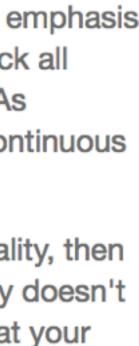
## **Continuous Delivery**

Your guide to continuous delivery

## What is Continuous Delivery?

Continuous Delivery (CD) is the practice of using automation to produce releasable software in short iterations, allowing teams to ship working software more frequently. The recent emphasis on continuous integration, built-in testing, constant monitoring, and analytics feedback all point toward an overall trend in the software industry: increasing the ability to react. As organizations explore what these changes mean for them, they invariably discover continuous delivery, commonly known as CD.

If your tests are run constantly, and you trust your tests to provide a guarantee of quality, then it becomes possible to release your software at any point in time. Continuous delivery doesn't always mean delivering, it represents a philosophy and a commitment to ensuring that your code is always in a release-ready state.

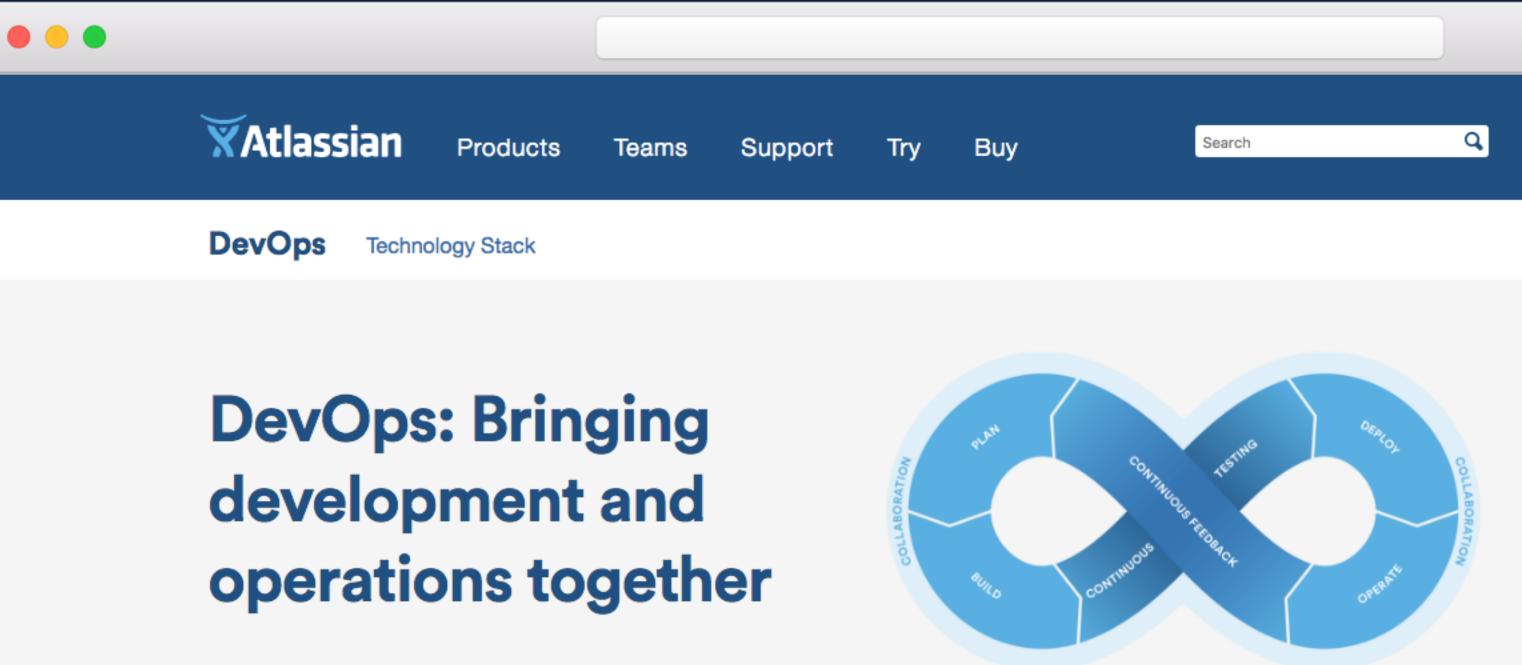




Self-assessment

**Tools & resources** 

atlassian.com/ devops

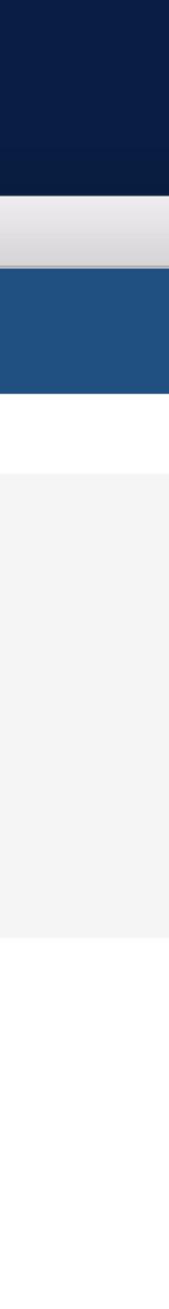


### What is DevOps?

Call it a culture, a movement, a philosophy. In short, DevOps is a partnership between development and operations that emphasizes communication, collaboration, and integration.

DevOps aims to unite the agile and innovative nature of software development with the core tenets of operations - security, stability, and great customer experience.

In a DevOps culture, operations and IT professionals understand and participate in software development (applications) and likewise, the software developer learns and participates in IT operations (infrastructure).



### **STEPS TO DEVOPS**







1



### **Practices**



### 2

# Tools

3



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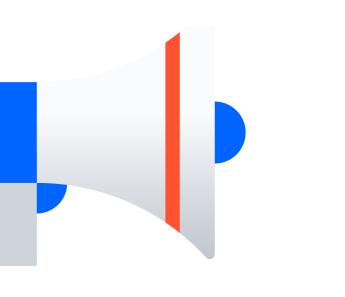
## **DevOps behind the firewall - why not?**



## Flow

Make work visible

**Amplify feedback** Swarming & Cl





## Continuous experimentation

Culture of learning

## **Focus areas**

### Flow

## Feedback

## Experimentation vs control

Behind the firewall doesn't mean slow Boost productivity through tight communication across teams and easy access to information

**Measure success** Velocity, release frequency, defect rates, team happiness

between tools

## Identify and remove pipeline friction Apply consistent workflow automation within and

## **Focus areas**

## Flow

### Feedback

## Experimentation vs control

these areas

**Catch failures early** builds

Integrations are key Bring problems to the attention of developers earlier in the process by getting information where it's needed

## Fast feedback, and shared responsibility Modern CI/CD practices help teams improve in all of

Give developers more control and ownership over

## **Focus areas**

### Flow

## Feedback

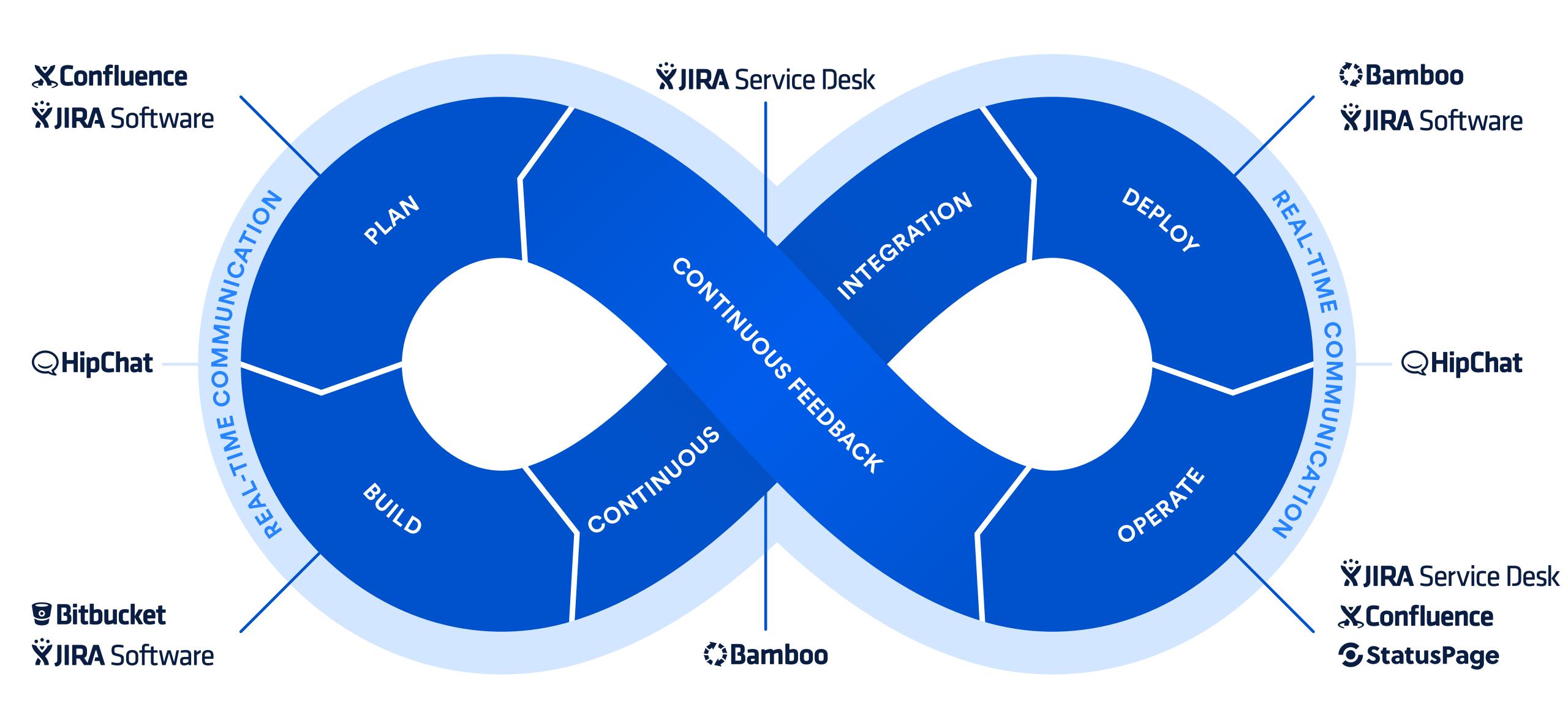
## Experimentation vs control

practices

Install consistent guard rails Repeat success at scale by applying common best practices across the organisation

## **Compliance is not the enemy** Compliance shouldn't keep you from adopting DevOps

## **Provide a safe place to experiment** Only apply control where it's needed









# Teams In Space

**A DevOps Story** 

### Tasks added to backlog



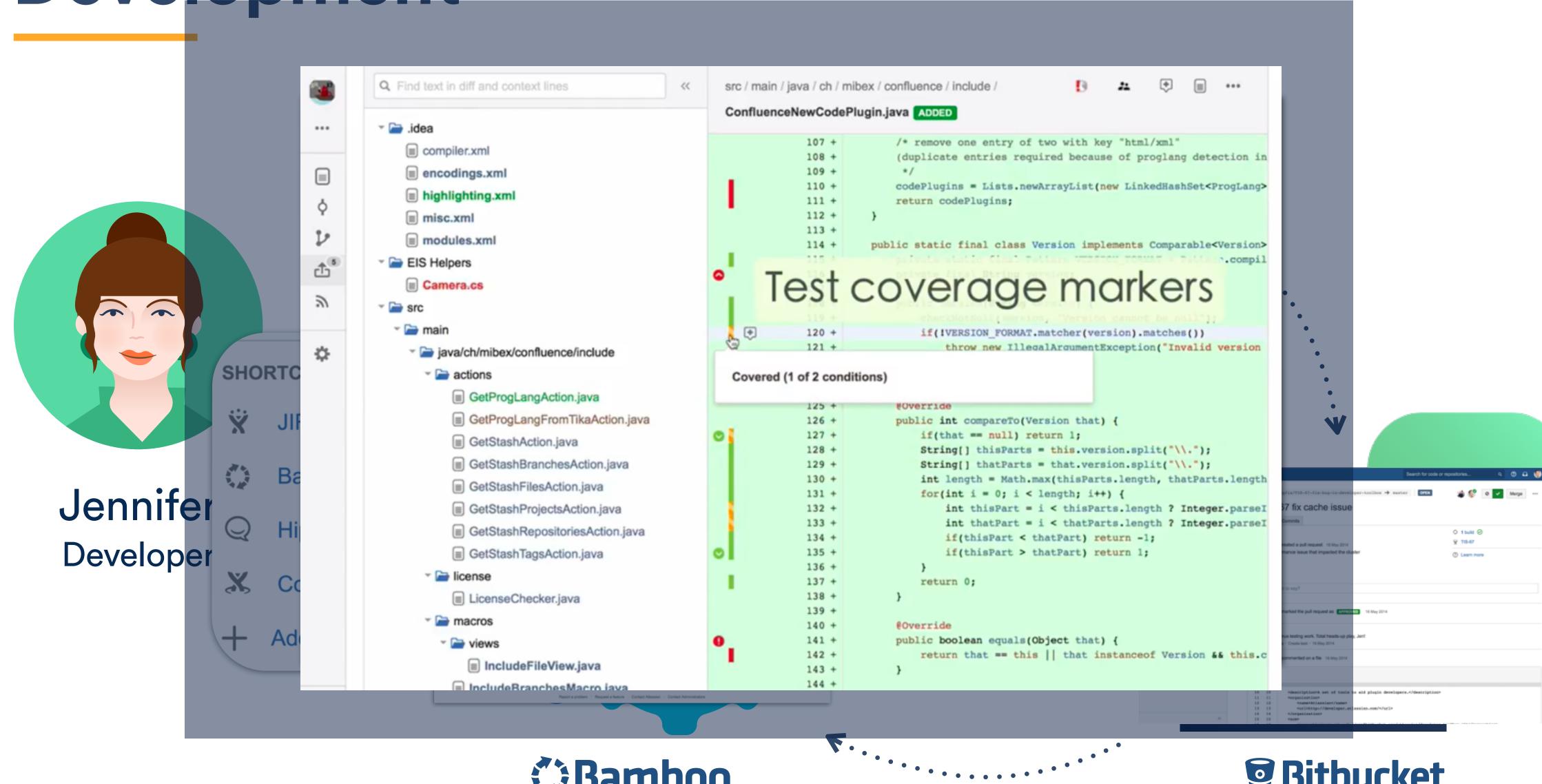
🖸 ጵ TIS-67 Fix cache issu



### **ÿJIRA** Software

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Di Issues ⇔ Comp	s Conents	TIS-71 CSS updates for new guidelines TIS-10 Bed JSON data coming back from hotel API		19 🔕
Your writer	160TT 10 60%			Large Team Supp
+ Add Ir	Backlog	20 issues TIS-127 Test of different screen schemes TIS-46 Update LocalTransportController to handle m	ultiple travel providers in one reservation	30
		TIS-40 Update FlightController to handle multiple tra TIS-39 Update UI controls on travel booking page to TIS-4 Next Generation version of SeeSpaceEZ trave TIS-111 The revolutionary Afterburner reporting capa TIS-55 Links should not be in italics TIS-57 Buttons need to be red	handle groups up to 30 il platform	30
O Project s	uettings cc	TIS-61 Small CSS error TIS-70 Booking button randomly dissapeers		2.0

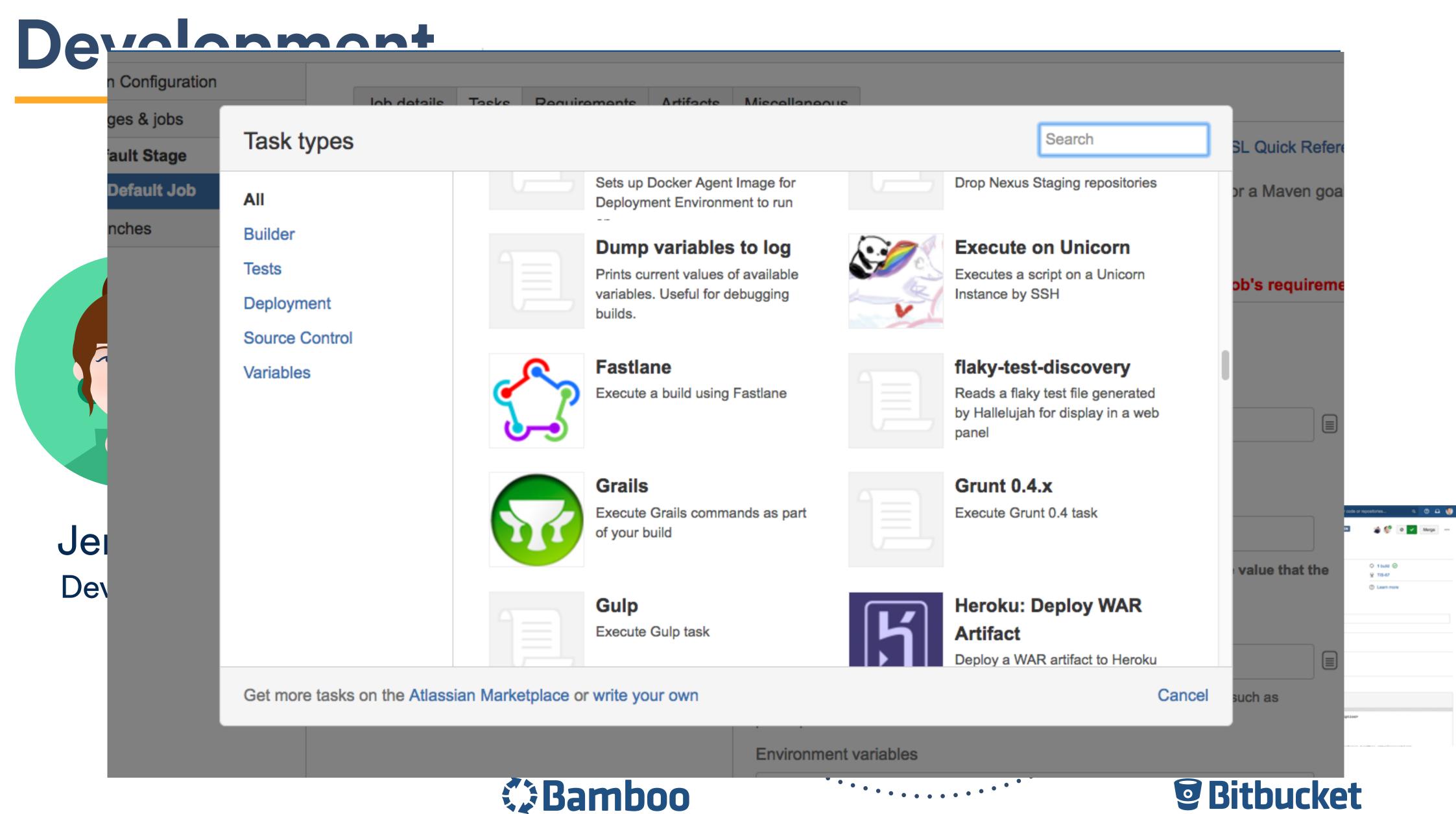
### Development













### **THE PAST**



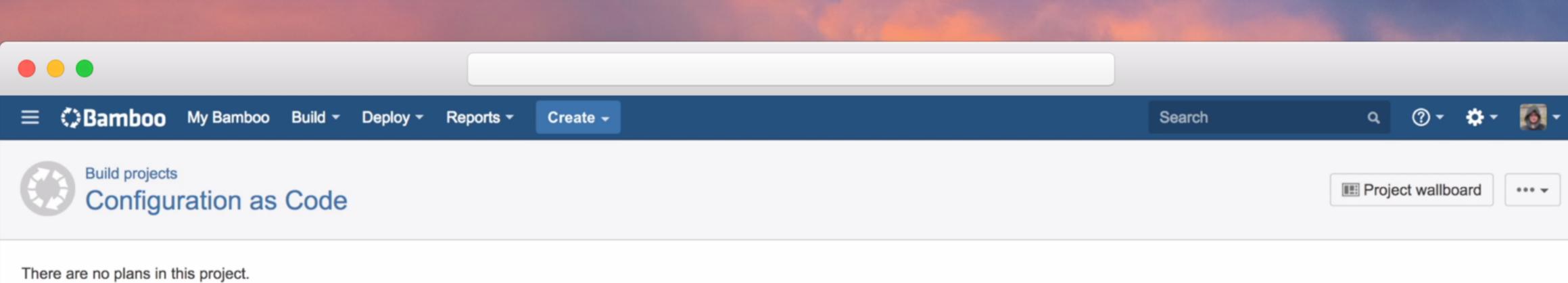
My first Bamboo Spec

Plan Configuration								
	Plan c	letails	Stages	Repositories	Triggers	Branche		
<ul> <li>Stages &amp; jobs</li> </ul>								
Build Stage	Plan co	ntent	S					
E Build My App	Each stage	within	a plan repr	resents a step w	ithin your bu	ild process		
Propohoo	followed by	/ a stag	e for deplo	yment jobs.				
Branches								
	Build Stage							
	III Build My App							
			-					
	+ Add	job						
	Related deployment projects							
		lopioy	ment pr	5,000				

You can now take the shared artifacts from the results of this build







Create a new plan

3

Continuous integration powered by Atlassian Bamboo version 5.16.0-SNAPSHOT build 51602 - 27 Feb 17 (DevMode Enabled)

Report a problem · Request a feature · Contact Atlassian · Contact Administrators







return new Stage([EDIED "Test Bamboo+Bitbucket integration RSP")
new Job ( District March More Webdriver tests", 1998

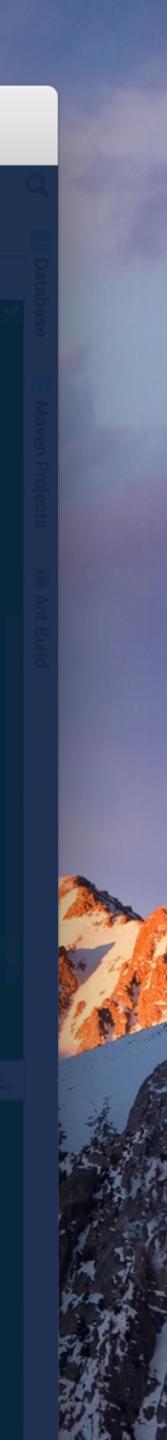
Run 📹 PlanSpecsDemo

'', new BambooKey( der ''CASCDEMO''));

### Executable build definition

All the power of Bamboo's structured stages, jobs and tasks

moork/plan HTTP/1.1





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🔅 Bamboo My Bamboo Build - Deploy -Reports - Create -

Build projects / Configuration as Code / CasC Demo **Configuration - CasC Demo** 

3

Plan Configuration

Stages & jobs

Build (allthethings)

I≡ Buid Bamboo

I≡ Build Bitbucket

Test Bamboo+Bitbucket integration RSP

> Run More Webdriver tests

Branches

1

Job details Tasks Requirements Artifacts Miscellaneou

#### Tasks

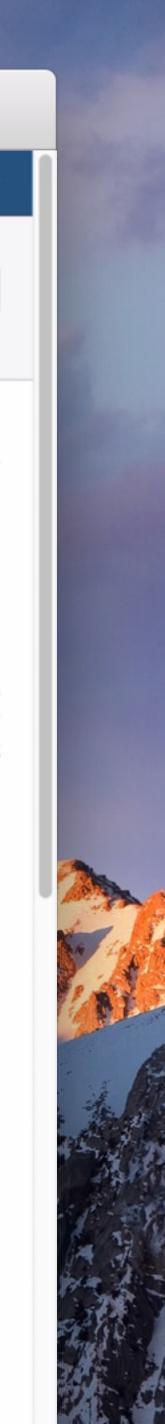
A task is a piece of work that is being executed as part of the build. Th about tasks.

You can use runtime, plan and global variables to parameterize your tasks.

Final tasks Are always executed even if a previous task fails       Task description         Drag tasks here to make them final       Disable this task         Add task       Disable this task         Interpreter       /bin/sh or cmd.exe         Run your script with /bin/sh or cmd.exe       Script location         Inline       \$	description sable this task oreter /sh or cmd.exe t location e
Final tasks Are always executed even if a previous task fails   Drag tasks here to make them final     Add task     Interpreter        /bin/sh or cmd.exe        Run your script with /bin/sh or cmd.exe   Script location     Inline	description sable this task oreter /sh or cmd.exe t location e
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ne execution of a script, a shell command, an Ant Task o	or a Maven goal are only few exar	nples	of Tasks	Learn r	nore

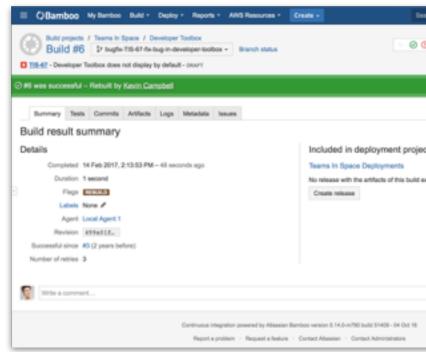
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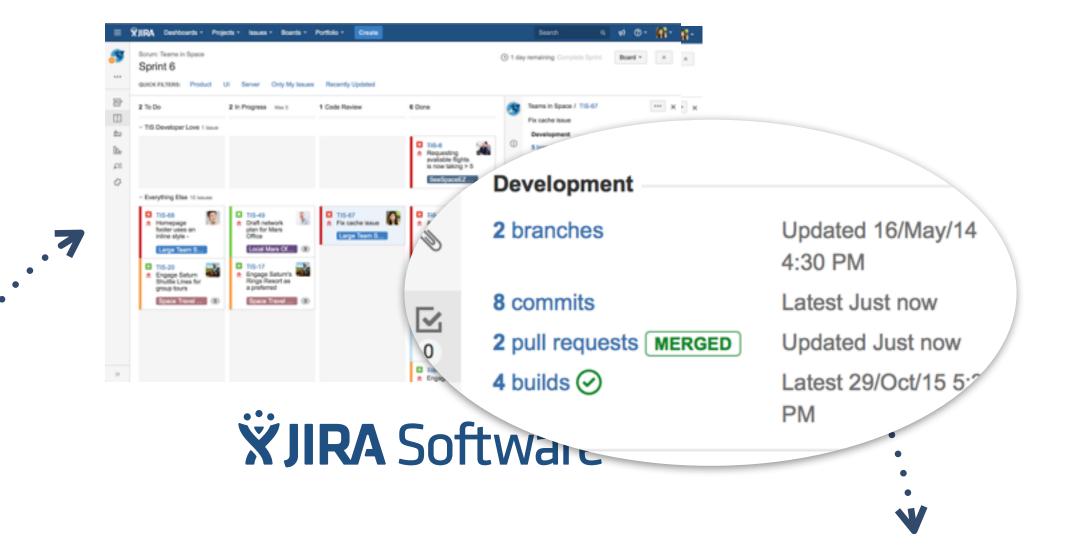
### Development



#### Jennifer Developer







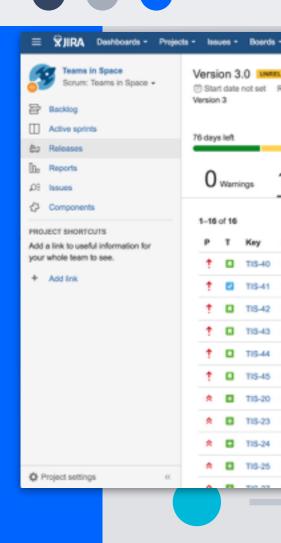
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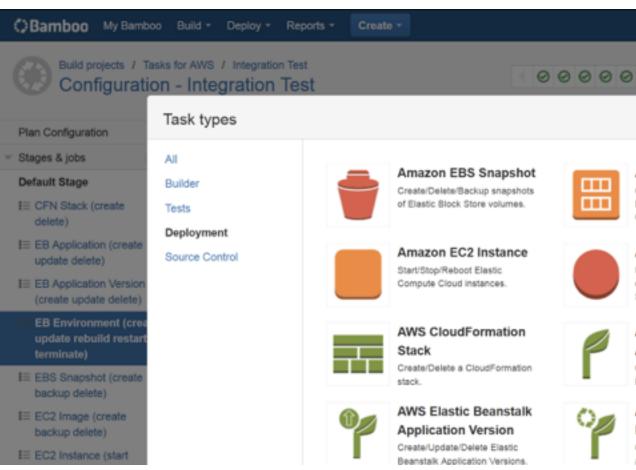


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#### John **Release Manager**

### **ÿJIRA** Software

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	LEANED Release: 02/May/11	7 Release Note					Release
	16 Issues in version	$2^{\text{issues}}_{\text{done}}$	2 issues in progress	12 <sup>Issues</sup> to do			
	Summary			Assignee	Status	View in Issue	
)		roller to handle m	ultiple travel provider	Max Taylor	OPEN		
	Update LodgingC	ontroller to handle	multiple travel provid	Max Taylor	CODE REVIEW		
	Extend booking ex	cperience in UI to i	nclude multiple hotel	Kevin Campbel	OPEN	1 branch	
	Extend booking ex	operience in UI to i	ndude multiple flight	Kevin Campbell	OPEN		
	Reward Customer	rs an extra 5-10%	when they book a lar	🛃 William Smith	OPEN		
	Email non register	red users to sign u	p with Teams In Space	Jennifer Evans	CLOSED	2 branches	0
	Engage Saturn SP	uttle Lines for gro	up tours	Ryan Lee	OPEN		
	Engage JetShuttle	SpecelWays for s	hort distance space L	📑 Ryan Lee	CLOSED		
	Sign Contract for	SunSpot Tours		Ryan Lee	OPEN		
	Engage Jupiter Ex	press for outer so	lar system travel	Unassigned	OPEN		





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Search

#### Amazon EC2 Image

Create/Delete/Backup images of EBS backed Elastic Compute Cloud instances.

#### Amazon S3 Object

Upload/Download/Delete/Copy objects to/from Simple Storage Service.

#### AWS Elastic Beanstalk

Application

Create/Update/Delete Elastic Beanstalk Applications.

#### AWS Elastic Beanstalk

Environment

Create/Update/Rebuild/Restart /Swap/Terminate Elastic

## What if an incident occurs?



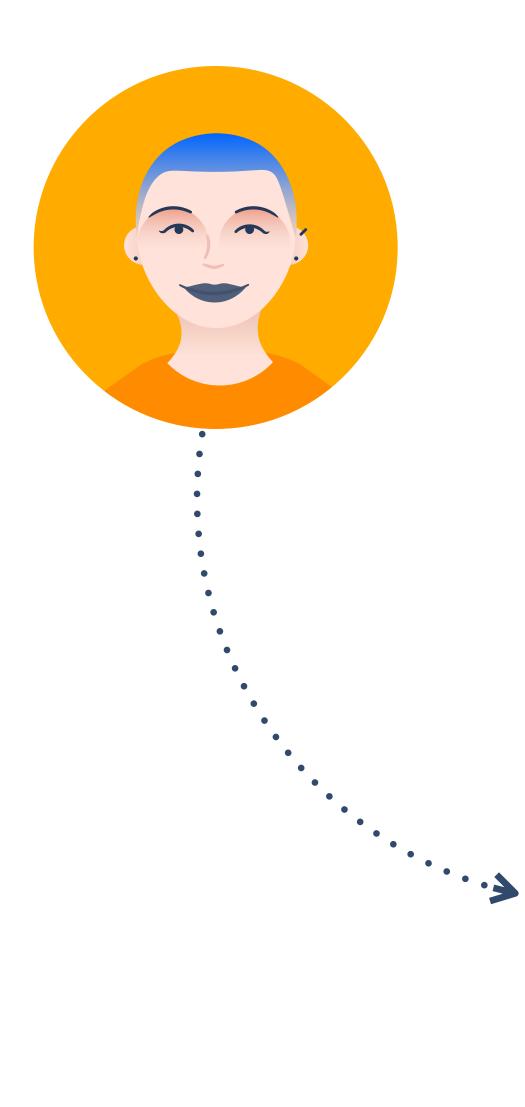




Incident 121394 triggered by Bitbucket Datadog and assigned to Logan Buckler: RabbitMQ Queue Size

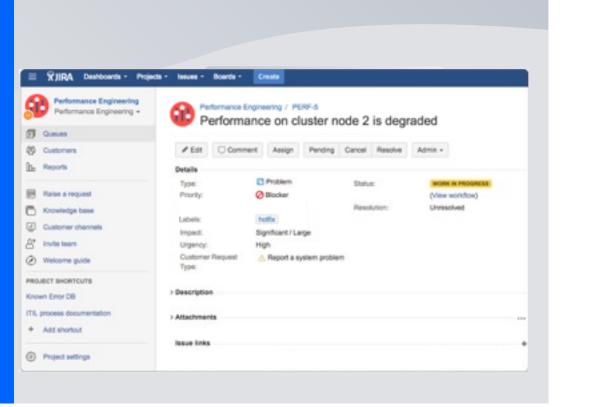
#### Sam **Ops Engineer**

### **Devs are notified**



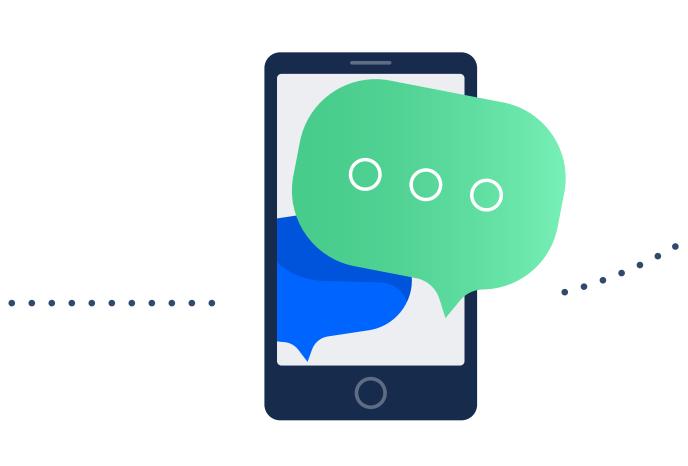
### **ÖJIRA** Service Desk





#### Sally Developer







## Swarming begins

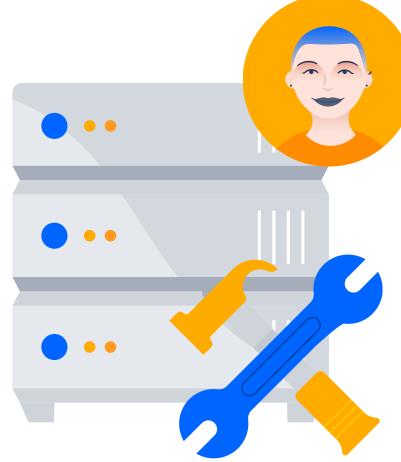


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	This incident has been open for $\underline{22}$ dept. and was last spdared $\underline{22}$ dept. eqn.			
Components	Investigating - We are currently investigating this issue. Jan 23, 20:02 UTC			
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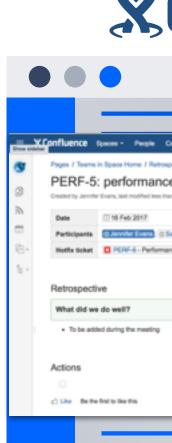
#### StatusPage.io

#### **X** Confluence





### Incident post-mortem







#### **X** Confluence

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### New in JIRA Software Server/Data Center



### Backlog for Kanban projects

The space and freedom to plan and prioritise, and less clutter on boards when you're in the zone

### New in Bitbucket Server/Data Center



#### **Iterative review**

Bring greater speed and confidence to code reviews

### In-browser editing

Make simple changes on the fly



### **Repository links**

Give core teams and contributers easy access to the tools that complement the code



### Verify committer hook

Establish trust in code authenticity without slowing teams down

### New in Bamboo

## </>

### Config as code

Build configuration that can be composed and versioned by the developers, who know their code best

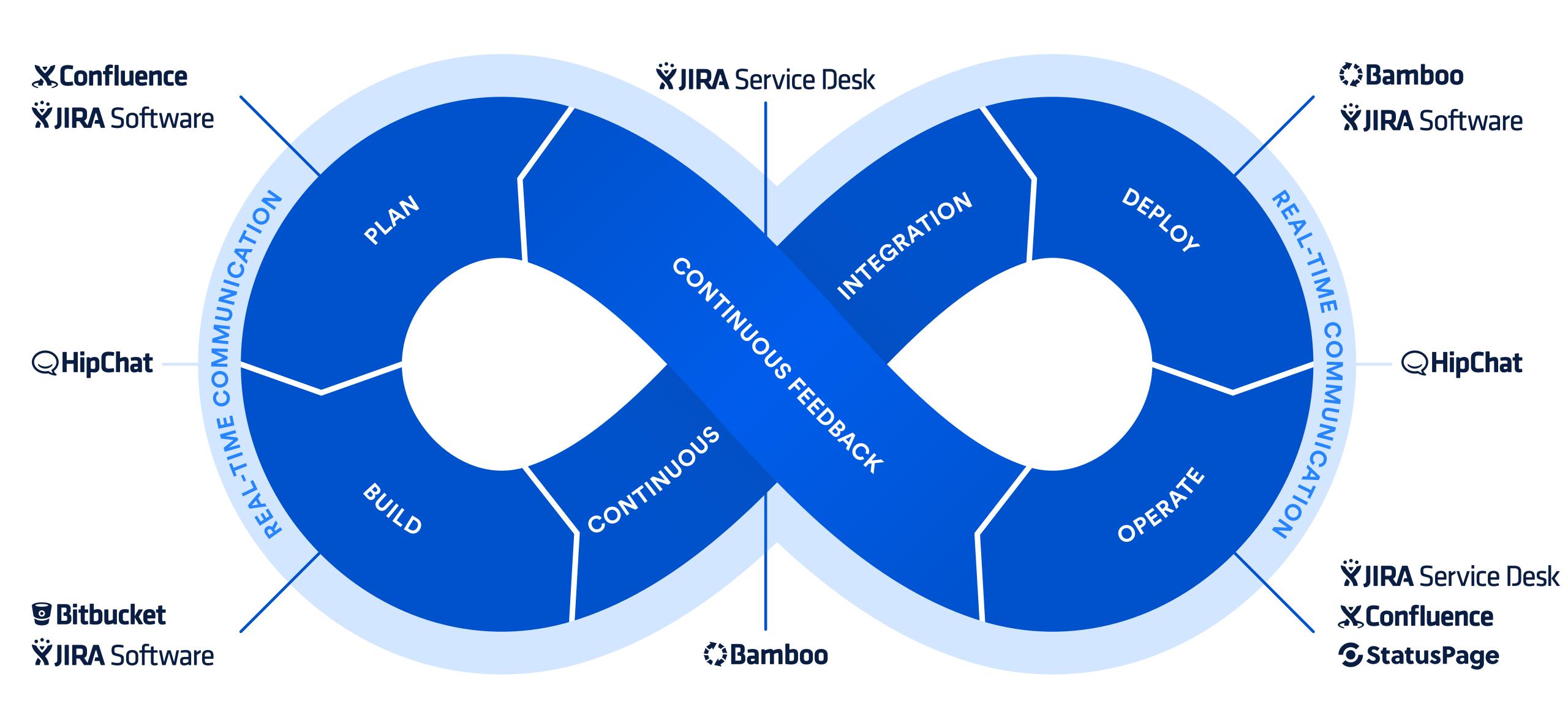
Pull request aware builds

Build the right set of changes at review time

## iOS and MacOS build support

•

Use fastlane to automate building and deploying your apps





# Atlassian integrates with key DevOps tools



### **INTEGRATIONS - CODE QUALITY, COMPLIANCE AND SECURITY**





# sonarqube

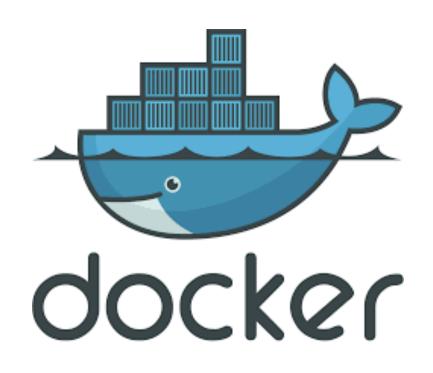
### **INTEGRATIONS - CONTINUOUS INTEGRATION**











### **INTEGRATIONS - CONTINUOUS DEPLOYMENT**

# puppet





# amazon



### **INTEGRATIONS - APPLICATION MONITORING AND MANAGEMENT**

## APP**DYNAMICS**

# splunk

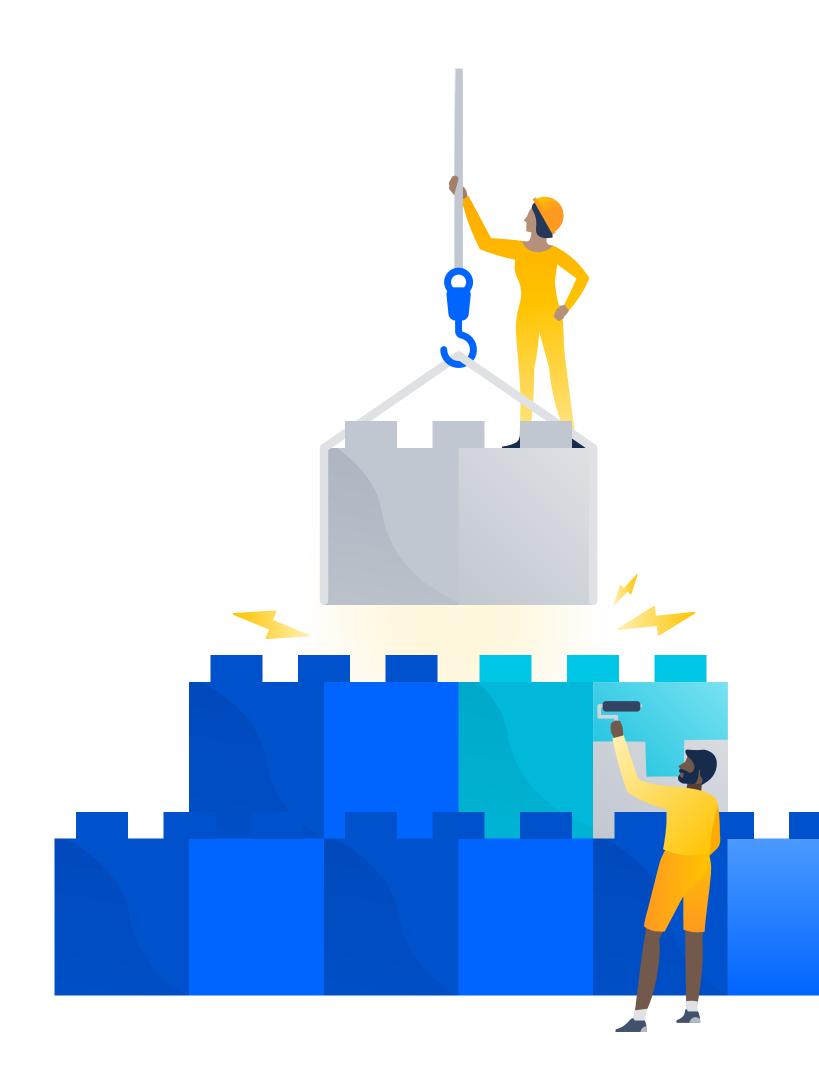


## pagerduty

### **Atlassian Partners**

# You don't have to go it alone



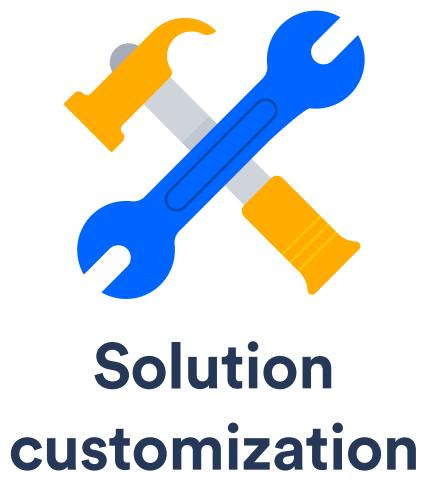








### Hands-on assistance



### **Atlassian Partners**



### **Best practices &** experience

atlassian.com/partners

### **ATLASSIAN FOR DEVELOPERS**

# Atlassian is the cuture and collaboration layer of DevOps.

### **SUCCEEDING WITH DEVOPS**

# atlassian.com/devops









## XAtlassian Summit





