



CTG BELGIUM PRESENTS

Confluence & Invision

REAL TIME EDITING & COLLABORATION - A CASE STUDY

Presented by Bert Fabry



U B E R






HOW DID THEY GET THERE?



HOW DID THEY GET THERE?

**HOW CAN I GET MY
TEAM THERE?**



**"Great things in
business are never the
work of one person.
They're done by a team
of people."**

- Steve Jobs, Founder of Apple Inc.

A person wearing a patterned dress is standing in a field, partially visible at the bottom of the frame. The background is a blurred landscape with trees and a bright sky.

**COLLABORATION
IS KEY**

THE CHALLENGE

THE CHALLENGE

why is it so hard to implement real time cooperation and editing?

THE CHALLENGE

why is it so hard to implement real time cooperation and editing?



MINDSET

TOOLS

RESOURCES

THE CHALLENGE

why is it so hard to implement real time cooperation and editing?

MINDSET

it requires a change in mindset in your organisation

TOOLS

RESOURCES

THE CHALLENGE

why is it so hard to implement real time cooperation and editing?



MINDSET

TOOLS

finding the right tool
for your organisation
isn't easy

RESOURCES

THE CHALLENGE

why is it so hard to implement real time cooperation and editing?



MINDSET

TOOLS

RESOURCES

prices and time to
implement vary
widely

The image features two metallic keys on a plain white background. One key is a standard notched key, and the other is a more complex, circular key with a central slot. The text "THE SOLUTION" is written in a bold, green, sans-serif font, centered over the keys.

THE SOLUTION

CONFLUENCE



A tool that enables quick wins with a maximum of
reliability and user acceptance

CONFLUENCE

A tool that enables quick wins with a maximum of reliability and user acceptance



BE ANYWHERE

CONFLUENCE

A tool that enables quick wins with a maximum of reliability and user acceptance



BE ANYWHERE

wherever you are,
work simultaneously
without conflicts

CONFLUENCE

A tool that enables quick wins with a maximum of reliability and user acceptance



BE ANYWHERE



TRACK CHANGES

CONFLUENCE

A tool that enables quick wins with a maximum of reliability and user acceptance



BE ANYWHERE



TRACK CHANGES

make comments,
view versions, and
discuss decisions

CONFLUENCE

A tool that enables quick wins with a maximum of reliability and user acceptance



BE ANYWHERE



TRACK CHANGES



EXPERIENCE

CONFLUENCE

A tool that enables quick wins with a maximum of reliability and user acceptance



BE ANYWHERE



TRACK CHANGES



EXPERIENCE

easy to implement &
use, work the way
that suits your team

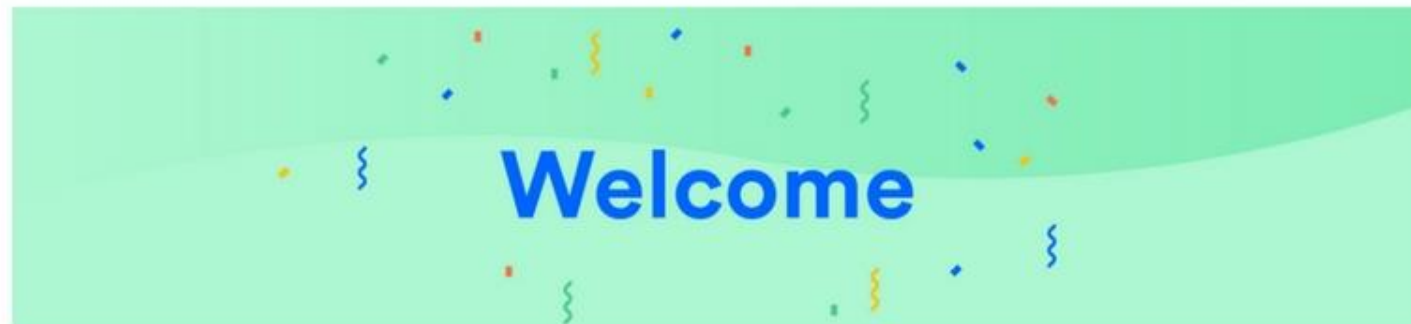


Teams in Space / Resources

Edit Share Watch



Workplace Resources



Search for something



Quick Guide



Administer a Space



Site Admin

Browse by Topic

A-O

Bugs
Comments
Editor

P-Z

Performance
Permissions
Roadmap

Updates

Quick Guide
Knowledge Base
5.7 Release Notes
5.6 Release Notes
How to Simplify



Teams in Space / UX Team / Projects / New Mobile App

Edit Share Watch



New Mobile App – Q2 Launch Plans



Description & Goals

Placeholder text for Description & Goals section.



Activity



Placeholder text for Activity entry 1.



Placeholder text for Activity entry 2.



Roadmap



Project Shortcuts

Meeting Notes
Project Requirements
Q3 Marketing Campaigns
Customer Interviews
JIRA Reports
Decision Log
Retrospective

Updates

Project home
User story
Roadmap



2017-5-2 Team Meeting Notes

Attendees



@Mitch Davis



@Cassie Owens



@Mia Bednarczyk

Goals

Discussion

Time	Who	Item	Notes
15 mins		<div></div> <div></div> <div></div>	<div></div> <div></div> <div></div> <div></div>
30 mins		<div></div> <div></div> <div></div>	<div></div> <div></div> <div></div> <div></div>

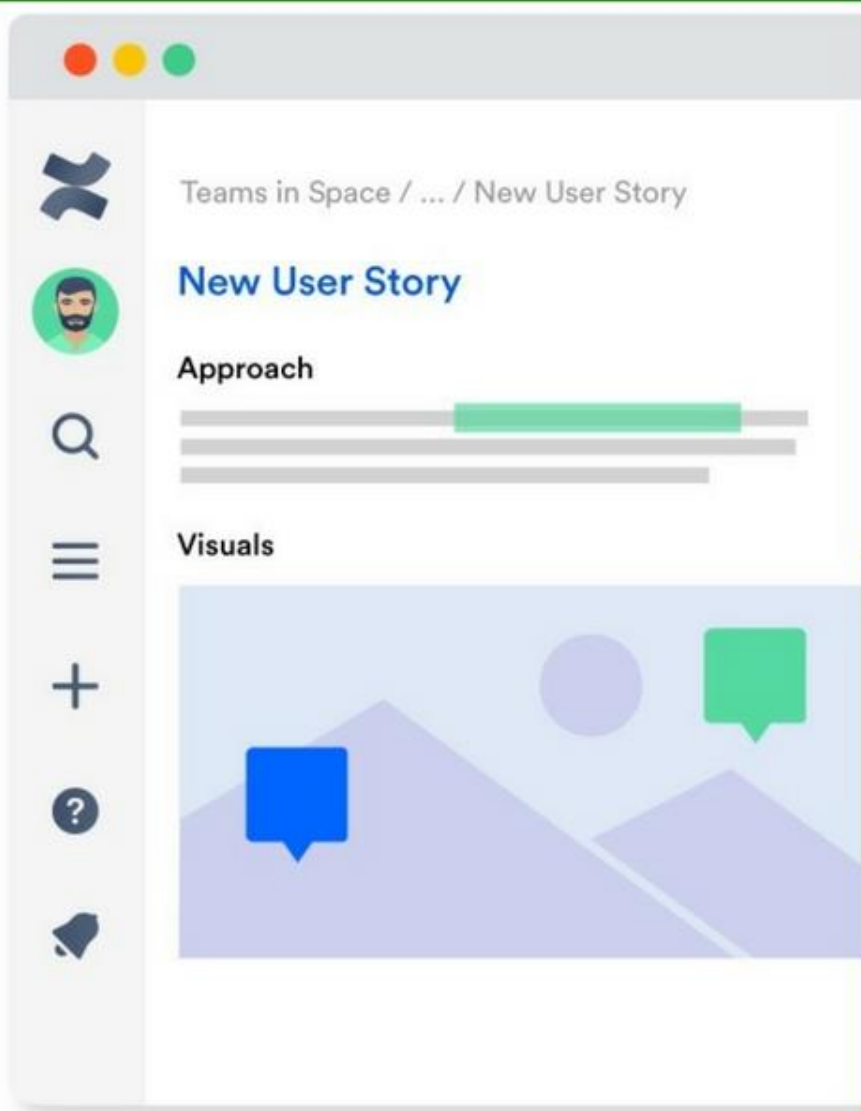
Action Items

CONFLUENCE

Highlighted features



FEEDBACK IN CONTEXT



Mitch Davis

We should be able to accomplish this with the new responsive design in the app.

Resolve • Like 👍 • May 1, 2017



Alana Grant

That sounds great. Thanks for being so flexible with the approach. It's going to be great.

Resolve • Like 👍 • May 1, 2017

TEMPLATES



Blank page

Start with a blank page.



Decision

Record important project decisions and communicate them with your team.



How-to article

Provide step-by-step guidance for completing a task.



Meeting notes

Plan your meetings and share notes and actions with your team.



Retrospective

What went well? What could have gone better? Crowdsource improvements with your team.



Task report

Keep track of tasks for your team or project.



Create a draw.io diagram

Creates root page for draw.io custom templates



File list

Upload, preview and share files with your team.



JIRA report

Communicate JIRA information in easy to read reports.



Product requirements

Define, track and scope requirements for your product or feature.



Share a link

Share and discuss content from the web like articles and videos with your team.



Troubleshooting article

Provide solutions for commonly encountered problems.

What about...?





What about...?

INVISION



INVISION

A prototyping tool that brings your design workflows to
life

INVISION

Highlighted features



DESIGNS IN CONFLUENCE

Black Team

Pages

Confluence add-on

This is a test how to

Black Team > Pages

Confluence add-on

Jason LeMoine
Last modified just a moment ago

Like Be the first to like this

EMBED PROTOTYPES

[illegible]

[Black Team](#) / [Pages](#) / [Black Team Home](#) / [Confluence Addon](#)

Confluence Addon

<https://in.invisionapp.com/share/ATBWCTHR5>

What did you change?

☒ Notify watchers


Ⓢ Changes saved



Discover. Learn. Elevate.

START EXPLORING

BY INVISION

The background of the entire slide is a dark, desaturated photograph of a person standing in a field of tall grass or reeds. The person is wearing a patterned skirt and is positioned in the lower half of the frame. The top half of the frame is a solid green band containing the text.

DESIGNED FOR TODAY, READY FOR TOMORROW

UMAX MOBILE

A CTG BELGIUM & ITINERIS PROJECT



PROJECT PREMISE

59

high-level business cases supplied
by customer

40

days from project start to
complete analysis phase (detailed
use cases & design)

BUSINESS CASE EXAMPLE

The user can log off from the UMAX Mobile platform through the main menu. If the user chooses to confirm his log off action, the application will log off the user. The user then re-enters the log in screen and the same or different user can log into the device.

UMAX Mobile Use Case - Log Off

DETAILED USE CASE



CTG - Itineris

★

Pages

Blog

PAGE TREE

1. Team

2. Meetings

3. Analysis

1. Business

1. Definitions

2. Use Cases

2. Functional

3. Technical

4. Design

4. Questions

5. Manuals

6. Documents

7. Archive

Space tools

<<

Pages / ... / M8_Logout

Edit

Save for later

Watching

Share

...

UC_M8_1_Logout

Created by Dries Langsweldt, last modified on Nov 05, 2017

ID	UC_M8.1
Title	Logout
Description	<p>In order to allow protection of the user's data, and to allow switching between multiple users, the user can perform a logout.</p> <p>As logging out is an action local to the device, i.e. removing the access token from the cache, it is independent from the connectivity state of the device and should never fail.</p> <p>The logout action has no effect, nor triggers operations on the data that is currently stored on the device, for example: unsynchronised outbound events. As such, the user can login again and the app will be in the same state as before.</p> <p>A situation of data loss can occur when the user logs out and never logs back in when there were data items pending to synchronise. The app will warn the user about this if needed.</p>
Assumptions	<ul style="list-style-type: none">It is assumed that the logout is a function that will be rarely used, and only has it's place when a device switches users or data protection cannot be enforced on the OS level (i.e. no lock-screen can be set on mobile or a user login on desktop, which implicitly protects the user applications running on the system when the user is logged off on the OS level). The normal flow should be the user performing a login at the start of the day and an end-of-workday action at the end (see: UC_M8_2_End_Of_Workday).
Precondition(s)	<ul style="list-style-type: none">The app has a valid access token cached, the user is logged in.
Main Flow	<ul style="list-style-type: none">The user selects the logout action.The user confirms the logout action.The app clears the access token from the cache.The user arrives on the login screen.
Postcondition(s)	<ul style="list-style-type: none">The app has no valid access token cached, the user is logged out.
Alternative Flow 1	<p><i>Items to synchronise</i></p> <p>The app displays a warning, but the user is not blocked to proceed with logging out.</p>
Alternative Flow 2	<p><i>Automatic logout</i></p> <p>Depending on the time on which the user previously logged in and the token lifetime setting in AAD (see UC_M0_1_Login), it is possible that the app detects the token to be invalid while the user is actively using the app. In this case the app needs to enforce an automatic logout for security reasons. In such event, the user arrives on the login screen and is shown a transient message. All other behaviours are identical to a manually triggered logout.</p>
AppNav	AN_M8_Logout
Screen(s)	M1_S001_Menu M8_S001_Choice

Like

Be the first to like this

No labels

ctg

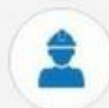
Write a comment



Spaces ▾

People

Cr



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Pages

 Blog

PAGE TREE

- 1. Team
- › 2. Meetings
- ▼ 3. Analysis
 - ▼ 1. Business
 - 1. Definitions
 - › 2. Use Cases
 - › 2. Functional
 - › 3. Technical
 - 4. Design
- 4. Questions
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- 6. Documents
- › 7. Archive

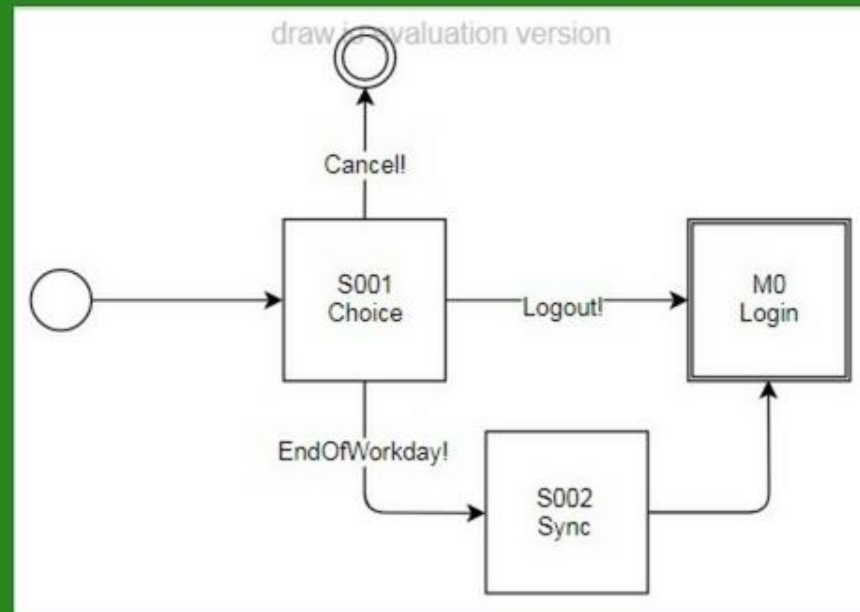
UC_M8_1_Logout

Created by Dries Langswaert, last modified on Nov 05, 2017

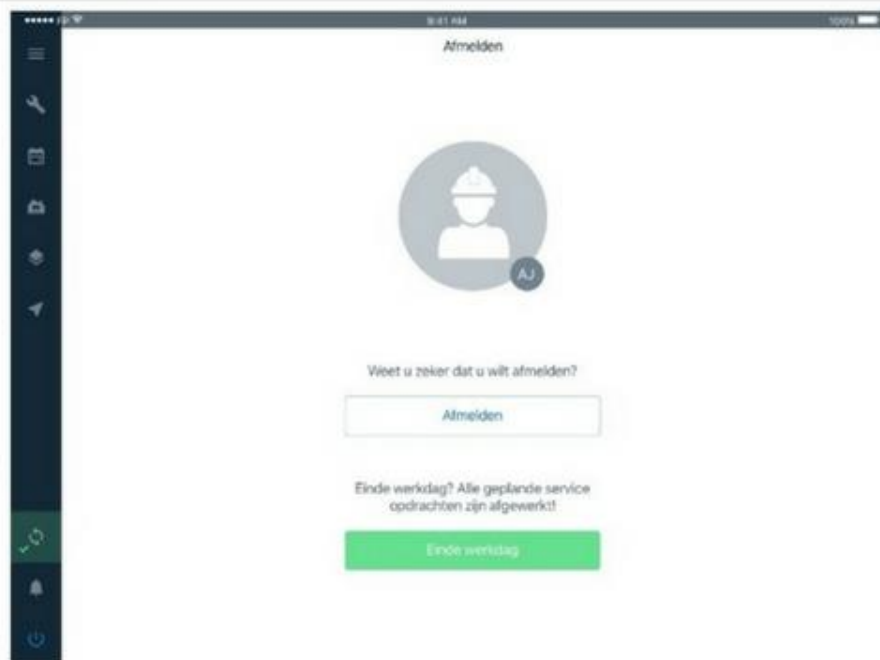
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Screen(s)	M1_S001_Menu M8_S001_Choice

Like Be the first to like this

No labels



Design (iOS)





DEMO



Q & A



**THANK
YOU!**