





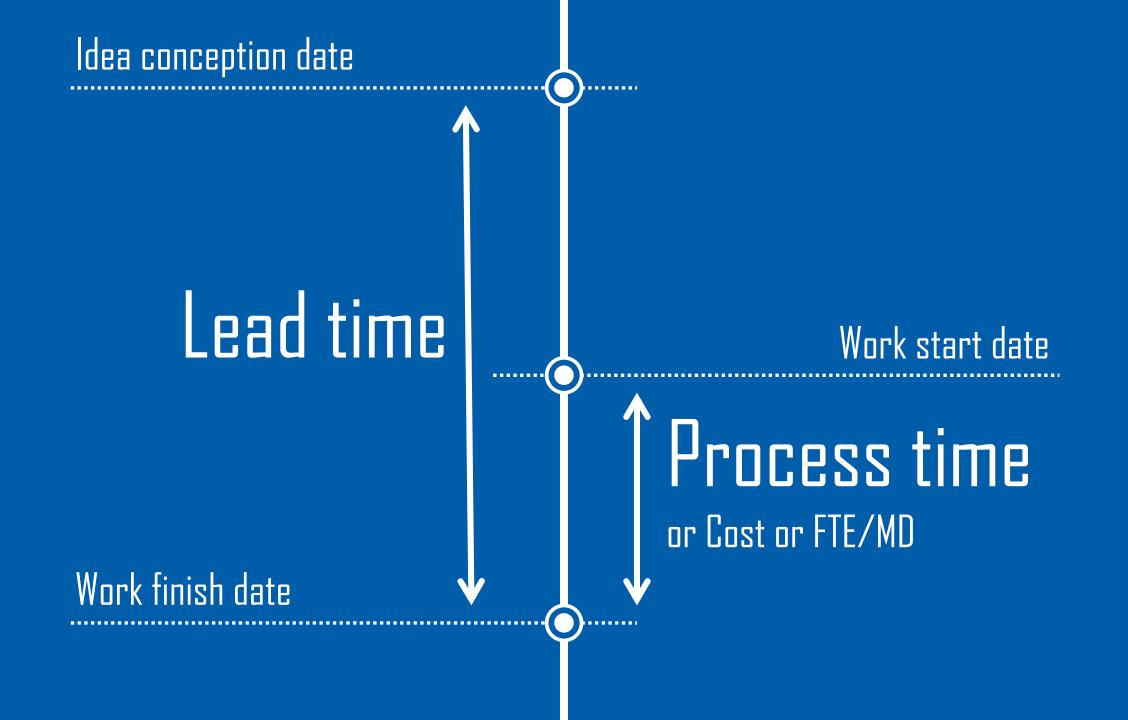


Work start date

Process time

or Cost or FTE/MD

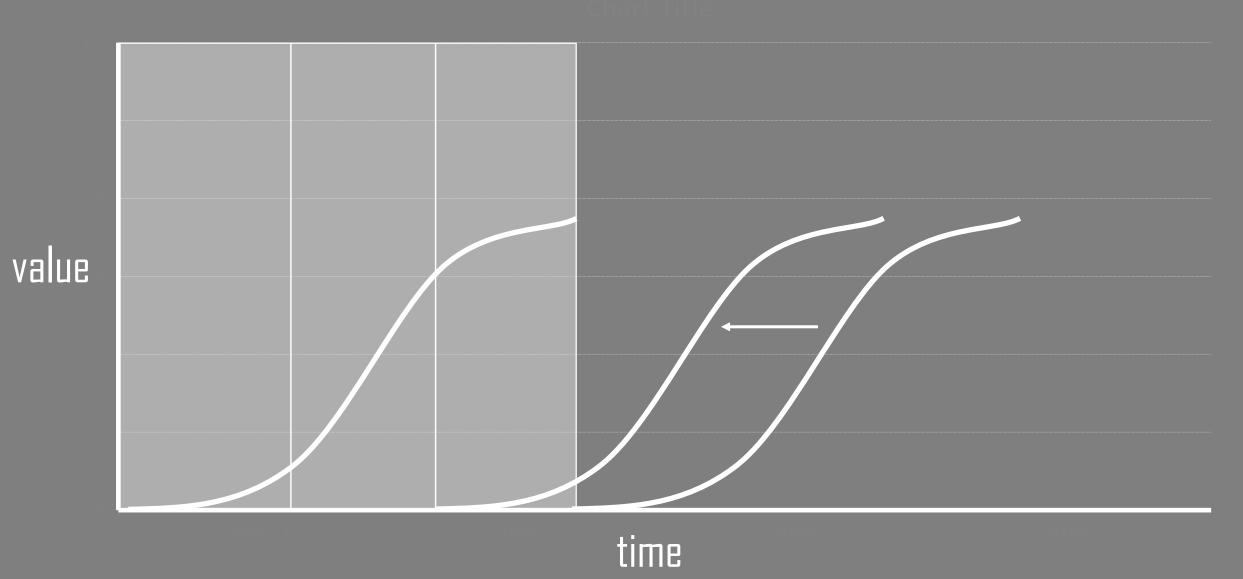
Work finish date







The innovator's dilemma

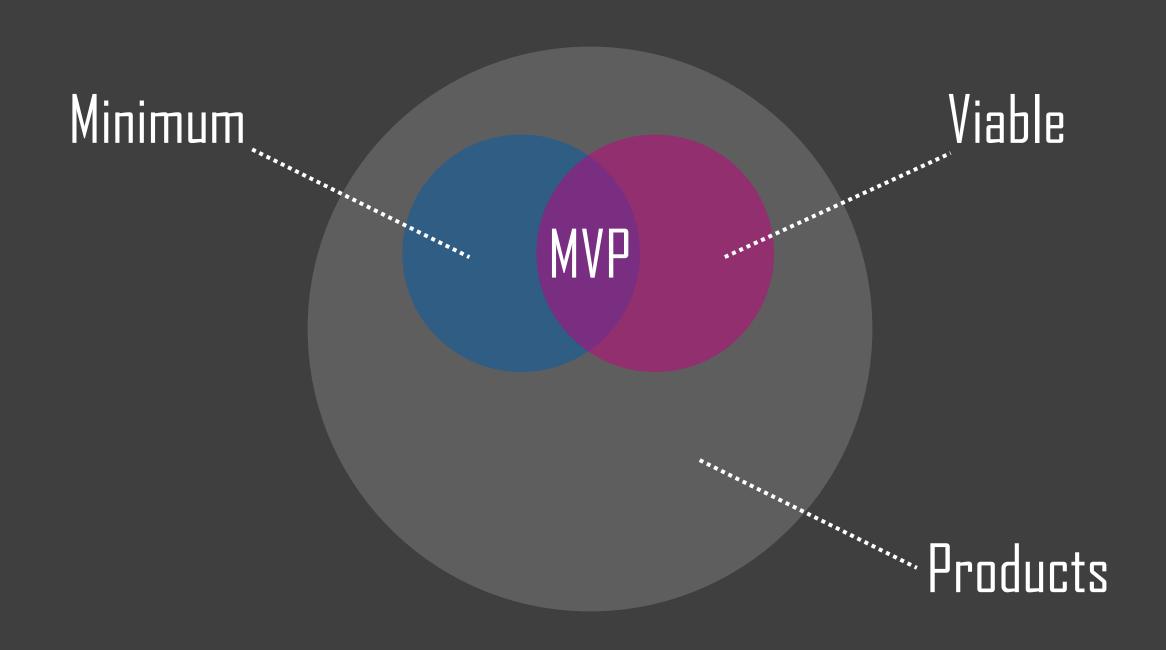




Survival of the fittest











Mhat Drives

A Deep Dive into Software Quality with Practical Solutions for Delivering High-Quality Products

BEN LINDERS

STABILITY

From?

But...

COMMITMENT

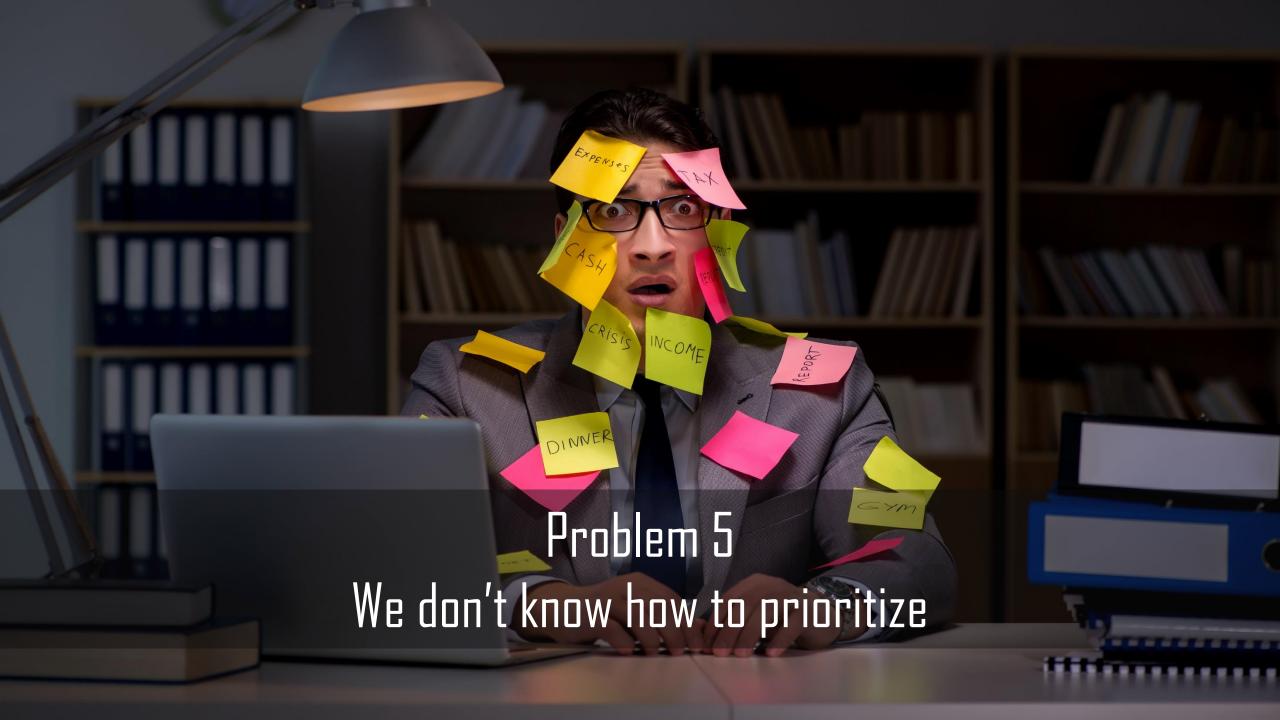
STABILITY

What?

But...









the endowment effect





not mine





this is your comfort zone

this is where the Mappens

But...

Those testers should not touch my code!

My precious...

this is your comfort zone

But...

this is where the Mappens

These developers shouldn't test. Everything passes.









Little's Law

$$L = AW$$

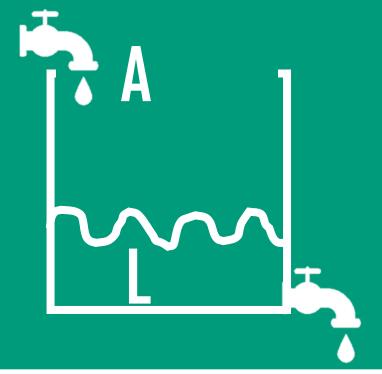
$$W = \frac{L}{A}$$

L = current number of items

A = input / output flow

W = average time to process an item





Little's Law

$$L = AW$$

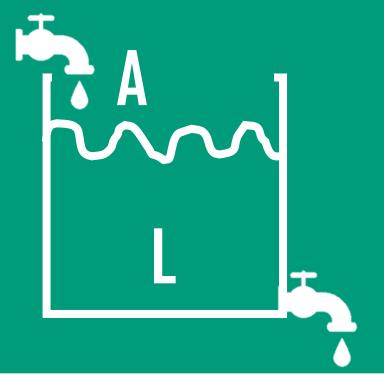
$$W = \frac{L}{A}$$

L = current number of items

A = arrival rate of new items

W = average time to process an item





$$WIP = TP \times LT$$

$$LT = \frac{WIP}{TP}$$

WIP = backlog size
TP = throughput (velocity)
LT = lead time

WIP = 500 story points

TP = 100 story points / day

$$LT = \frac{500 \ story \ points}{100 \ story \ points \ per \ day} = 5 \ days$$

$$WIP = TP \times LT$$

$$LT = \frac{WIP}{TP}$$

WIP = backlog size
TP = throughput (velocity)
LT = lead time

WIP = 1500 story points TP = 100 story points / day $LT = \frac{1500 \text{ story points}}{100 \text{ story points per day}} = 15 \text{ days}$

What do you want to do?

Increase velocity

Limit WIP

Reduce lead time

Limit WIP

One last thing...

Context Switching





























